

RESOLVE:ASL

a new and independent mediation service with a child centred approach to resolving conflict in education

A RESOLVE:ASL mediator is a trained, independent and neutral third party, who will:

- ✓ work with services and families to resolve disputes;
- ✓ assist in communication and encourage mutual understanding;
- ✓ assist the parties to arrive at resolutions themselves;
- ✓ establish a basis for effective parent/professional partnerships.

A RESOLVE:ASL mediator does not make decisions or recommend solutions.

RESOLVE:ASL

Scotland's independent additional support for learning mediation service

Resolving disputes...

Building trust...

A child centred approach to resolving conflict in education

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Resolving disputes...

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RESOLVE:ASL – A new mediation service for local authorities in Scotland

RESOLVE:ASL - a new service

RESOLVE:ASL, based within Children in Scotland, is a new service offering local authorities a fully independent means for resolving disputes with parents/carers and children and young people with additional support needs. New legislation, the Education (Additional Support for Learning) (Scotland) Bill 2004, will place new duties on local authorities to provide access to independent mediation for resolving disputes with parents and carers of children and young people with additional support needs.

The service offers:

- a fully trained and supported network of mediators;
- neutral venues;
- training opportunities;
- information on legislative requirements and good practice.

The service involves:

- a child centred approach to resolving disputes and disagreements over ASL;
- an emphasis on building trust and understanding to promote effective parent/professional partnerships.

RESOLVE:ASL has been set up to assist local authorities in meeting the requirements of the new Additional Support for Learning Bill. It is based on the principles, policies and practice standards proven to be effective within the Enquire mediation pilot project, and provides a fully independent, high quality, professional service to local authorities through service level agreements.

Local authority service level agreements

Service level agreements are available for local authorities to purchase from the 1 March 2004 at a cost of £15,000 per annum and may be purchased by individual authorities or as a consortium arrangement by smaller authorities. The service is available from the 1 April 2004.

To find out more about RESOLVE:ASL or to enquire about signing up for a Service Level Agreement, please complete this form and we will contact you.

Name: _____

Local authority: _____

Department: _____

Position: _____

Address: _____

Postcode: _____

Tel: _____

Fax: _____

Email: _____

Please return this form to:

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Development Officer, Children in Scotland, Princes
House, 5 Shandwick Place, Edinburgh EH2 4RG

Tel: 0131 222 2456

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